



Club Cash Frequently Asked Questions

How do I receive the gift cards?

Gift cards are mailed via USPS at no charge. Other shipping options are available at the customer's expense.

When do I pay for the gift cards?

Payment is due upon receipt of the gift cards. New accounts are required to submit payment for the first order prior to receiving the cards. Acceptable forms of payment are check or any major credit card. Please call 1-800-669-5693, ext. 53056 for more details.

What denominations do the gift cards come in?

Lowe's Foods gift cards are available in \$10, \$25, \$50, and \$100 denominations. For more flexibility, we also offer an open-value card that can be loaded with any whole dollar amount from \$5.00-\$900.00.

How long does it take to process an order?

All orders will be processed within 2-3 business days.

Will service fees be deducted from the gift cards?

After 18 consecutive months of non-use, a service fee of \$2.00 per month will be deducted from the remaining balance on the card until a zero balance is reached.

What if I don't spend the entire amount of the gift card?

You may use the amount remaining on the card the next time you shop at Lowe's Foods. Gift cards cannot be redeemed for cash and no cash back will be given.

Contact Us

To learn more about Club Cash, call 1-800-669-5693, ext. 53056. If you have comments or suggestions about the program, please let us know by calling our Customer Care Center at 1-888-537-8646 or **Send us a Message**.



Club Cash Account Application

Organization Name	
Street Address	
City, State and Zip	
Phone Number	
What type of organization?	
Coordinator's Name	
Address	
City, State and Zip	
Phone Number	
Email Address	
Address where the cards are to be sent	

Please submit a copy of your 501-C3 certificate or a copy of your Tax ID # along with this application. Please allow 5-7 business days processing time for new accounts. Payment is due upon receipt of gift cards. New accounts are required to submit payment for the first order prior to receiving the cards.

I agree to the terms listed above.

Coordinator's Signature

Date

Please return application to:
Lowes Foods LLC- Gift Card Department
PO Box 24908, Winston Salem NC 27114
Or fax to 336-775-3130